

# PRESS RELEASE

FOR IMMEDIATE RELEASE

## HEAVY RAINS IN OUTAOUAIS POLICYHOLDER INFORMATION FROM IBC

Montréal, June 27, 2011 - Following heavy rains in Outaouais, Insurance Bureau of Canada (IBC) would like to remind citizens affected that property damages caused by sewer backup and water seepage are covered if policyholders have previously purchased this type of protection, which is generally sold as a rider.

However, due to the many different kinds of damage, it is strongly recommended that policyholders contact their insurer or broker as soon as possible to verify the extent of their insurance coverage.

People should take all necessary precautions to protect their property, avoid further damage and prevent the risk of contamination. To this effect, IBC urges all claimants to remove any water that has seeped in and to thoroughly clean their homes or any other affected buildings as well as all other contaminated property. It is also recommended to keep invoices and vouchers for expenses incurred and to take photos or a video to document the loss.

The IBC would also like to remind policyholders that damage sustained by automotive vehicles is covered under car insurance policies provided they have purchased "*all risk*" protection, or "*comprehensive*" coverage.

Finally, IBC would like to remind people of the importance of contacting their insurers or brokers and of making a claim, if necessary. For any other information, the Insurance Information Centre is open Monday to Friday from 8:30 A.M. to 4:30 P.M. Policyholders can also call (514) 288-4321 or 1 877 288-4321 or visit our Website at [www.infoinsurance.ca](http://www.infoinsurance.ca) for answers or information.

The Insurance Bureau of Canada is a national representing most property and casualty insurers across Canada

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**Source :** Anne Morin  
Public Affairs Supervisor  
Phone : 514 288-1563 extension 229